

The Hospitality Insider: HCCS News & Highlights

Welcome to The Hospitality Insider, your window into the latest news, achievements, and inspiring stories from Hospitality Connect Consulting Services (HCCS).

In this edition, we celebrate progress, share success stories from our training and empowerment programs, and highlight the impact of our work in developing Malawi's SMS 's & hospitality and tourism sector.

Through collaboration, innovation, and dedication, HCCS continues to empower individuals, strengthen communities, and shape the future of hospitality with excellence and purpose.

Empowering Dreams Through Hospitality

At Hospitality Connect Consulting Services (HCCS), we believe that hospitality is more than service it's a pathway to empowerment, growth, and opportunity. Through our training programs, mentorship, and community initiatives, HCCS continues to equip youth & aspiring professionals with the skills, confidence, and vision to turn their dreams into reality.

From classrooms to careers, from small ideas to thriving businesses, our mission is to transform potential into progress, proving that with passion, professionalism, and purpose, dreams truly can be achieved through hospitality.



Unemployment

High unemployment rate and gender inequality continue to limit youth & women participation in business and leadership.

Lack of Professionalism

The hospitality industry in Malawi faces challenges with inconsistent service delivery and customer care.

Limited Skills

Many young people, especially women, lack access to quality training and mentorship in hospitality and catering

NEWSLETTER

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BUILDING SKILLS AND PROFESSIONAL CAPACITY IN HOSPITALITY

Limited Skills

Across Malawi, many young people and women aspire to join the hospitality industry but lack access to quality, practical training.

HCCS bridges this gap by offering hands-on skills development in areas such as catering, food and beverage service, customer care, and entrepreneurship.

Our programs focus on both technical skills and personal growth, building confidence, professionalism, and work readiness that open doors to employment and business opportunities.

By equipping learners with relevant skills, HCCS is shaping a new generation of hospitality professionals who serve with excellence and integrity.